







CALL NUMBERS

Hotline support

* Access to hotline support is reserved for customers who have subscribed to one of the contracts listed below. Time zone of the call center concerned - Excluding public holidays - After 7:00 p.m., support applies exclusively to critical front-office collection functions of Cegid software packages or services (Retail customers).



	North America	Europe	Asia	
Telephone numbers	ETATS-UNIS : +1 877.946.7382 	FRANCE : 0 826 888 488 (Service 0,20€/min + price of a call) Number accessible from France only. 	PORTUGAL: +351 210. 608. 842  SPAIN : +34 91.215.89.12  ITALY : +39 06.99.74.80.28  UNITED KINGDOM : +44 20.76.60.04.10  REST OF EUROPE : +33(0)4.26.10.98.98 	CHINA: +86 755.883.006.09 
Location of our centers	San Diego	Lyon Roanne	Porto (Portugal)	Shenzhen
Languages spoken	<ul style="list-style-type: none"> • English • Spanish 	<ul style="list-style-type: none"> • French • English • Portuguese • Spanish • German • Italian 	<ul style="list-style-type: none"> • French • English • Portuguese • Spanish • German • Italian 	<ul style="list-style-type: none"> • Chinese • English
Timetable City schedules of the support center and according to the service contract to which you have subscribed.*	Cegid Contact/ Cegid Central Contact Monday – Friday 09:00 am – 07:00 pm [All time zones] Cegid Open/ Cegid Central Open Monday – Saturday 09:00 am – 07:00 pm [All time zones] Cegid Private/ Cegid Central Private Monday – Sunday 09:00 am – 10:00 pm [All time zones]	Cegid Contact/ Cegid Central Contact Monday – Friday 09:00 am – 07:00 pm Cegid Open/ Cegid Central Open Monday – Saturday 09:00 am – 07:00 pm Cegid Private/ Cegid Central Private Monday – Sunday 09:00 am – 10:00 pm	Cegid Contact/ Cegid Central Contact Monday – Friday 08:00 am - 07:00 pm Cegid Open/ Cegid Central Open Monday – Saturday 08:00 am – 07:00 pm Cegid Private/ Cegid Central Private Monday – Sunday 08:00 am – 10:00 pm	Cegid Contact/ Cegid Central Contact Monday – Friday 08:30 am - 06h30 pm Cegid Open/ Cegid Central Open Monday – Saturday 08:30 am – 06:30 pm Cegid Private/ Cegid Central Private Monday – Sunday 08:30 am – 9:30 pm